

From: Leslie Gosling [REDACTED]
Sent: 26 November 2023 17:04
To: Democratic Services <Democratic.Services@telford.gov.uk>
Cc: [REDACTED]
Subject: Licensing subcommittee hearing license application, Asda express Hadley

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Deals

About

Location

Reviews

£60
Booking.com ↗

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Galmpton, United Kingdom • 32 contributions • 14 helpful votes



Ok but Issues

Nice room. Not so nice location. Pub too expensive. Bad sleep from being in room above reception.

Liked · room clean and beds comfy. price of the room was good and would have been a great place to stay at again if it was not for the mentioned issues.

Disliked · Hi I was rather disappointed with my Stay and the times I was around there was not a receptionist apart from when we checked in. Both nights I kept getting woke up by the auto sliding entrance doors below our room opening and closing, it was so noisy, even when watching the TV I could hear it. I had a long drive home today and I was very tired. I had to leave the radio on the tv to try and drown out the sound from the doors but not too loud as to disturb surrounding guests but still i got woke up. regarding safety this was worrying that there a lot of boy racers in the adjoining estate car parks racing round and their exhausts popping a lot very annoying and unsafe driving at speed. prices at the pub are a bit pricey and I feel a discount for Hotel guests would be a good thing.

[Read less](#) ▲

Date of stay: January 2023

Room Tip: Do not stay in 205 above reception

[See more room tips](#)



Rooms



Service



Sleep Quality

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Helpful

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Ad

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Helpful Share



Steven H wrote a review Jul 2023

1 contribution



Value but could be better

Not bad for the price; both hotel/service reflected this but both nights stay I was kept wide awake by the constant noise coming from idiots racing their cars around the nearby roads until almost 3am. Local police should really be clamping down in this, recognize it's not the hotels fault but I won't be staying here again.

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Date of stay: July 2023

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Helpful Share



orfagz wrote a review Jun 2023

Bangkok, Thailand • 2 contributions • 2 helpful votes



Work



Ad

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Booking.com

Stays Flights

United Kingdom

We Price Match

Search

Destination/property name:
Telford

Check-in date
Saturday 30 March 2023

Check-out date
Friday 5 April 2024

6-night stay

6 adults · 1 child · 4 rooms

I'm travelling for work

Search

Hadley Park House

Show on map

Helpful Not helpful

Katherine
United Kingdom

Reviewed: 24 January 2023

4.0

Double Room

4 nights · January 2023

Couple

Sleepless and tired

😊 · The staff were very friendly in the hotel
And the rooms were clean

☹️ · The car meets in the car park next to the hotel every single night til 2/3am every night their were at least 30/40 cars blaring music and wheel spinning we hardly slept
Female manager at the restaurant was extremely rude and half the food menu was out of stock for our whole stay

Hotel response:

Thank you for your review.

Helpful Not helpful

K Kelly
United Kingdom

Reviewed: 27 March 2022

4.0

Family Room

1 night · March 2022

Couple

overpaid for rude reception, extra travel which meant later check in.

☹️ · check in wait was too long.
receptionist was rude and we had to travel back to other end of telford for 2nd guests photo ID.
Never been asked this before and didn't state that ALL guests needed ID in the policy.

Hotel response:

Dear Kelly,
Thank you for your review. We will look into t... [Continue reading](#)

United Kingdom > S

Solo traveller

We Price X

Search

Destination/property name:

Telford

Check-in date

Saturday 30 March 20

Check-out date

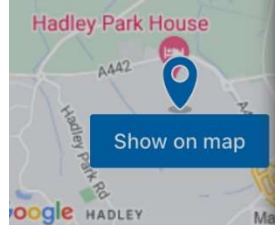
Friday 5 April 2024

6-night stay

6 adults · 1 child · 4 rooms

I'm travelling for work

Search



View

bath and modern fittings.

There was plenty of parking around the hotel and for the next door pub/restaurant, so there was never a shortage on parking.

The pub/restaurant offers proper food options for a reasonable price. If you want something even cheaper, there is a BK, Greggs, Subway and Asda on the go right next door to the hotel.

Some very handy storage solutions were available, much more usable than the standard wardrobes offered in most hotels.

Coffee and tea were supplied and a slow, but working kettle. The tv was ok, but very low resolution (less than standard definition).

☹️ · A minor thing was the bathroom fan could not be shut off, so even with the door closed it was audible.

A major problem was the local youth though.

Every night there were groups of boy racers hanging around in the parking lots of the next door storage/trading units. This meant loud music, shouting, burnouts, donuts, engine revving etc. One of the night the police showed up, scattering some of the youths directly into the parking lot of the hotel, where my motorcycle was parked. Of course the boy racers were back as soon as the police left. Some youths urinate on the building right outside the hotel windows. All this made the hotel feel very unsafe.

And because of all the noise, don't count on sleeping before 2 am if you are lucky.

As I needed to get up early everyday, this meant I didn't get enough sleep, no matter how good the room was.

I would not recommend this hotel to anyone because of the environment in which it is set.

Hotel response:

Hi Buzzinspetrock, we appreciate your honest review. We set ... [Continue reading](#)

Helpful Not helpful



Katherine

United Kingdom



Double Room



4 nights · January 2023

Reviewed: 24 January 2023

Sleepless and tired

4.0

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me > United Kingdom > S

We Pric

Search

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Saturday 30 March 20

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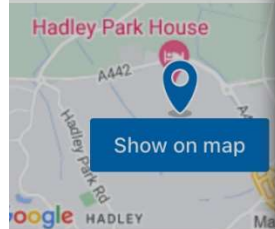
Friday 5 April 2024

6-night stay

6 adults · 1 child · 4 rooms

I'm travelling for work

Search



View

Dear Terry,
Thank you for your review. We appreciate you le... [Continue reading](#)

Helpful Not helpful

Desmond

United Kingdom

Reviewed: 30 October 2022

3.0

[Family Room](#)

1 night · October 2022

Family

Poor

· Good location

· Putting a mattress on the floor and calling it a family room and cars racing around out side from 9 pm to 2AM

Hotel response:

We appreciate your feedback Desmond and we will review your ... [Continue reading](#)

Helpful Not helpful

Aaron

United Kingdom

Reviewed: 20 February 2022

3.0

[Double or Twin Room](#)

1 night · February 2022

Couple

Poor

· Good location nice staff

· Very dusty hair all in the bath. Massive chip out of the bath. The bed seemed it was made of brick and springs

Hotel response:

Dear Aaron,
Thank you for taking the time to review your vis... [Continue reading](#)

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Stays Flights

United Kingdom

We Price Match

Search

Destination/property name:

Telford

Check-in date

Saturday 30 March 2023

Check-out date

Friday 5 April 2024

6-night stay

6 adults · 1 child · 4 rooms

I'm travelling for work

Search

Hadley Park House

1 night · January 2022

Solo traveller

K Kyle
United Kingdom

Family Room

2 nights · January 2023

Family

Reviewed: 28 January 2023

3.0

Nice room. Not so nice location. Pub too expensive. Bad sleep from being in room above reception.

😊 · room clean and beds comfy. price of the room was good and would have been a great place to stay at again if it was not for the mentioned issues.

😞 · Hi I was rather disappointed with my Stay and the times I was around there was not a receptionist apart from when we checked in. Both nights I kept getting woke up by the auto sliding entrance doors below our room opening and closing, it was so noisy, even when watching the TV I could hear it. I had a long drive home today and I was very tired. I had to leave the radio on the tv to try and drown out the sound from the doors but no too loud as to disturb surrounding guests but still i got woke up. regarding safety this was worrying that there a lot of boy racers in the adjoining estate car parks racing round and their exhausts popping a lot very annoying and unsafe driving at speed. prices at the pub are a bit pricey and I feel a discount for Hotel guests would be a good thing.

Hotel response:

Thank you for your review. Sorry that everything was not up ... [Continue reading](#)

Helpful Not helpful

Booking.com

Stays Flights

United Kingdom

We Price Match

Search

Destination/property name:

Telford

Check-in date

Saturday 30 March 2024

Check-out date

Friday 5 April 2024

6-night stay

6 adults · 1 child · 4 rooms

I'm travelling for work

Search

Hadley Park House

as above

Hotel response:

Dear Aled,
We are very sorry that you didn't receive a n... [Continue reading](#)

Helpful Not helpful

Peter
United Kingdom

Reviewed: 28 May 2023

1.0

Awful noise from buy racers doing doughnuts outside

Family Room

1 night · May 2023

Solo traveller

Location, staff

Boy racers using car park until 10:30 - deafening Won't be back which is a shame as for me, location is superb

Hotel response:

Thank you for your review and can only apologise for your ex... [Continue reading](#)

Helpful Not helpful

Niall
United Kingdom

Reviewed: 1 October 2021

1.0

Bad

Double or Twin Room

1 night · September 2021

Solo traveller

There are no comments available for this review

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Guest reviews

Sort reviews by: Lowest scores

R Renae
United Kingdom

Family Room

1 night · May 2023

Group

Reviewed: 29 May 2023 1.0

wont do it again

😊 · the location , and lots of parking,

☹️ · the room was dirty, pillow cases that smelt of men's aftershave, very very dusty and rooms not cleaned properly. stains on walls, a dirty toilet on arrival, we had 2 room right by the door so we were kept awake by people coming and going, late at night and then again early in the morning, boy racers in the car park behind, food was burnt. we spoke to the manager who really did not care, he said thanks for bringing that to my attention, no sorry,

Hotel response:

Thank you for your review and can only apologise for your ex... [Continue reading](#)

Helpful Not helpful

A Aled
United Kingdom

Reviewed: 27 November 2021 1.0